



## Return Policy

Merchandise may be returned up to one year from the date of purchase. Returns must be processed through original seller. Returned merchandise for any other reason other than warranty claims must be in like new condition and subject to a 20% restocking fee. All returns are subject to inspection for determination of full or partial credit. Any returned part that shows evidence of being used or installed contrary to manufacturer's instructions, and/or subjected to improper handling, packaging or return shipping by the customer, will not be eligible for exchange, refund or warranty consideration. All returned electrical items will be inspected & tested. If electrical item is deemed functional, no credit will be issued & item will be returned. All sales are final on discontinued or closeout merchandise.

## Return Instructions

Contact one of our Customer Service representatives toll free at 877-370-3604. Be sure to have the following information available when you call:

- Name
  - Part number(s) to be returned
  - Copy of original invoice
  - Reason for return
1. Obtain R.M.A. number which shall remain active and valid for 60 days. (Important: Issuance of R.M.A. does not represent an authorized credit.)
  2. Carefully package merchandise to avoid damage during shipment. Depending on its condition, original packaging may not be sufficient.
  3. Ship only those items for which the R.M.A. has been issued.
  4. Write the R.M.A. number prominently on the outside of package.
  5. Ship package freight PREPAID (C.O.D.s will not be accepted) to:

Kuryakyn  
454 County Road V V  
Somerset, WI 54025

## Limited Warranty

Kuryakyn warrants that any Kuryakyn products sold hereunder, shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase by the consumer excepting the following provisions:

1. Kuryakyn shall have no obligation in the event the customer is unable to provide a receipt showing the date the customer purchased the product(s).

2. The product must be properly installed, maintained and operated under normal conditions.
3. Kuryakyn makes no warranty, expressed or implied, with respect to any gold plated products.
4. Kuryakyn shall not be liable for any consequential and incidental damages, including labor and paint, resulting from failure of a Kuryakyn product, failure to deliver, delay in delivery, delivery in nonconforming condition, or for any breach of contract or duty between Kuryakyn and a customer.
5. Kuryakyn products are often intended for use in specific applications. Kuryakyn makes no warranty if a Kuryakyn product is used in applications other than intended.
6. Kuryakyn electrical products are warranted for one (1) year from the date of purchase by the consumer. L.E.D.'s contained in components of Kuryakyn products will be warranted for defects in materials & workmanship for 3 years from the date of purchase where as all other components shall be warranted for one (1) year. This includes, but is not limited to; control modules, wiring, chrome & other components.
7. Exhaust systems are warranted for manufacturing defects only. There is no warranty on exhaust pipes & mufflers with regard to any discoloration. Discoloration or "blueing" is caused by tuning characteristics, exhaust timing, carburetor jetting, overheating, etc. & is not caused by defective manufacturing.
8. Kuryakyn makes no warranty of any kind in regard to other manufacturer's products distributed by Kuryakyn. Kuryakyn will pass on all warranties made by the manufacturer & where possible, will expedite the claim on behalf of the customer, but ultimately, responsibility for disposition of the warranty claim lies with the manufacturer.
9. Merchandise purchased directly from internet auction sites are considered sold as is & shall not carry a Kuryakyn warranty. All claims must be directed to the original seller on respective internet auction site.